

Introduction to Herts Young Homeless



Herts Young Homeless

Our Vision, Mission & Values

Vision

Every young person has a safe home from which they can grow and thrive.

Mission

To break the cycle of youth homelessness in Hertfordshire through education, advice and support for young people and their families.

Values

- **Open:** We are purposefully inclusive; we pledge to reach out to young people in our local communities, their families, and service partners to design solutions together.
- **Expert:** We run services based on the evidence of what works; we pledge to innovate, to create new ways to tackle youth homelessness and share what we learn.
- **Big-hearted:** We are all passionate about turning around young people's lives; we pledge to put good outcomes for young people at the centre of all we do.

Why we're here

A roof over our heads, the support of a loving family and somewhere safe to come home to are all things most of us take for granted. But, right now, thousands of young people in Hertfordshire are unable to rely on any of these as they are either homeless or at risk of being homeless.

Every day, young people are homeless in our community. Some of them are street homeless; the vast majority are 'hidden homeless'. They might be sofa-surfing, moving around from place to place, living in temporary accommodation such as a hostel or bed and breakfast or unsafe places such as cars or squats. Our mission is to support them into a secure situation and ensure that they do not return to the desperation of an uncertain future.



Our services

Prevention

Education



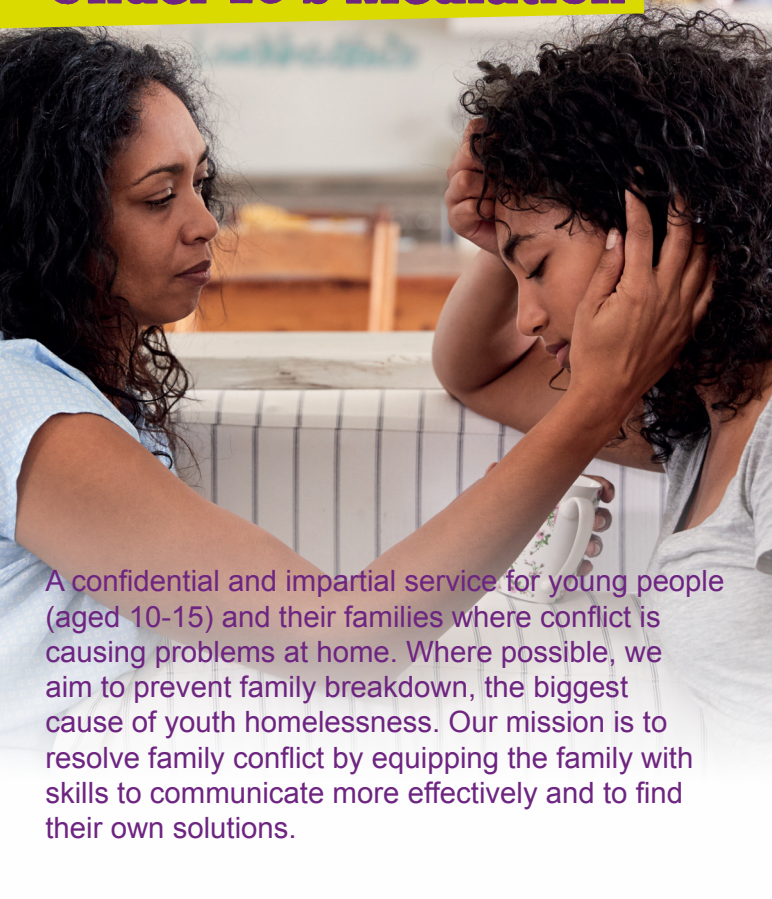
The first stage in preventing youth homelessness is to equip young people with the knowledge and skills to avert a crisis. We offer sessions that focus on the topics of homelessness, leaving home, anger management, independent living, managing conflict and healthy relationships.



Our services

Early intervention

Under 16's Mediation



A confidential and impartial service for young people (aged 10-15) and their families where conflict is causing problems at home. Where possible, we aim to prevent family breakdown, the biggest cause of youth homelessness. Our mission is to resolve family conflict by equipping the family with skills to communicate more effectively and to find their own solutions.

Our services

Crisis intervention

The Hub



The Homeless Hub acts as a 'front door' to homeless prevention services in Hertfordshire. The Hub prioritises 16 & 17 year olds and works intensively with them and their families/carers in order to prevent homelessness.

Priorities for each young person include:

- Early Intervention
- Advice and practical information
- Mediation whilst continuing to live at home

If there is no possibility at the initial stage to return to home, a referral will be made for a Supported Accommodation Crashpad bed space as well as intensive support services to continue to work towards providing a future return home where possible.

The Homeless Hub works and liaises with a range of statutory and voluntary agencies in order to ensure realistic, achievable prevention plans for the young person and their families. The Hub team will explore both short term and longer term accommodation options. Where there are apparent significant needs beyond those of accommodation and support, they work alongside other agencies to ensure these needs are met.

Become a regular giver

Your help will allow us to continue running our vital services and supporting those who need it most throughout Hertfordshire.

£10

per month could answer
12 urgent calls to our
helpline during the year

per month could pay for
two young people and
their families to receive
six weeks of mediation

£30

£50

per month could allow
12 young people to
attend employment
training

Sign up today at
www.hyh.org.uk/regular-givers

Get Help



Need advice?

16-17 years

Freephone 03003 230130

18 - 24 years

Freephone 08000 355 775

For all other enquiries 03333 202
384 (local rate)



You can email us

info@hyh.org.uk



Our office

Hatfield

Covering Hertfordshire
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Woods Avenue,
Hatfield Herts AL10 8HX

hyh

Herts Young Homeless

www.hyh.org.uk

Our services

Independent Living Support

Outreach Services 18+

Outreach Housing Support

Herts Young Homeless and Peabody, as subcontractor, work in partnership to deliver this service for 18 to 24 year olds who require housing related advice or guidance. The service is available for a maximum of 6 months and provides tailored solution-focused support to each individual.

Priority groups are:

- Care experienced young people
- those leaving supported accommodation
- those at risk of eviction from temporary and permanent accommodation.

Support provided includes:

- tenancy sustainment
- independent living skills
- finding suitable accommodation
- income / budgeting
- education and training
- debt advice
- co-ordinating plans with relevant partner agencies to ensure that all support needs are met

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Our 18+ Advice Line also provides advice and support for anyone with a housing related issue aged 18-24.

Our services

Independent Living Support - Dual Diagnosis Outreach



The Dual Diagnosis Outreach team supports service users whose accommodation is at risk due to mental health and or substance misuse issues. We work alongside Hertfordshire Partnership Foundation Trust, Herts County Council and Local Housing Authorities to deliver these services across the county.

Support provided includes:

- Liaising with housing providers to relieve / prevent eviction
- Independent living skills
- Debt advice / management
- Co-ordinating plans with specialist agencies to ensure Mental Health / Substance Misuse needs are met



Future Roots

Herts Young Homeless

Using a 6 bedroom house rented from Welwyn Hatfield Borough Council, we've created a home to help transition vulnerable young people, aged 18 to 24 years old, from homelessness to independent living. These are predominantly young people who are leaving supported accommodation such as hostels.

The aim of Future Roots is to help the young person achieve the social and financial stability and the necessary level of confidence and emotional maturity that they need to live independently in the community.

A live-in Support Worker provides advice, guidance and support to assist these young people to overcome the emotional, social and practical issues they face, and which prevent them from achieving sustainable independence.



Co-designing solutions with young people

As an organisation, we are dedicated to youth participation and building on the feedback we receive from those we support. We continue to develop new ways to engage with our youth community in all aspects of our service delivery and across our charity.



How you can help?

If you'd like to support hyh, here are some ways in which you can help us:

- Take part in one of our events throughout the year – walk, run, cycle, bake, join a quiz or Sleepout
- Follow us on social media – like and share our posts to raise awareness of our work
- Raise funds in your local community with your own event or collection
- Make one-off or regular donations; join our Payroll Giving scheme
- Ask your employer, church, faith group, club or community group if they can donate or support us as a charity partner
- Become a hyh volunteer or set up a volunteer fundraising group
- Donate products or services to hyh
- Consider leaving hyh a gift in your will

If there are any other ways you can think of supporting hyh then please get in touch via marketing@hyh.org.uk to discuss your idea. We look forward to hearing from you!